

2451 Cumberland Parkway Suite 3505 Atlanta GA 30339

February 12, 2021

Ed Torrence 675 Upton Road Atlanta, GA 30318

Dear Mr. Torrence,

I wanted to thank you for taking care of my customers over the years. But more importantly, I want to thank you for the carpeting in my home. The old carpet was builder grade and looked terrible. The most difficult selections I make as a contractor are the ones I make in my own home.

Ed came over to the house with a number of samples, explained the differences between the various products, and helped me narrow down the options. At the end of the process I knew why I was buying the particular carpet and was comfortable with the color selected. When the installation day came, the crew showed up on time and took care of all the details. I left the house and let them work and when I came home the project was done and the crew was cleaning up.

The result looks great and it's a real upgrade for my home. It immediately felt better under foot and now when the sun shines through the window, I have a warm spot in the family room to take an afternoon nap in the middle of the floor on the weekend – just add pillow. Thanks Ed – it makes the time I spend at home much more enjoyable.

Best regards,

Mike Smith